

**REQUEST FOR PROPOSALS (RFP)**

**STATE OF MARYLAND  
DEPARTMENT OF HUMAN SERVICES**

**ADMINISTRATION OF THE MARYLAND ENERGY ASSISTANCE PROGRAM (MEAP)  
AND THE  
ELECTRONIC UNIVERSAL SERVICE PROGRAM (EUSP)**

**FIA/OHEP-21-007-S**

**AMENDMENT #2**

**JANUARY 11, 2022**

Dear Prospective Offerors:

This amendment is being issued to amend certain information in the above-named RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended. The changes are listed below. New language has been double underlined and marked in **bold** (i.e. **word**), and language that has been deleted has been marked with a strikethrough (i.e. ~~word~~).

**3. The Proposal Due (Closing) Date in the Key information sheet of the RFP is revised as follows:**

<p><b>Proposal Due (Closing) Date and Time:</b></p>	<p><del>Monday January 17, 2022</del> <u><b>Wednesday January 19, 2022</b></u>  <b>3:00 PM Local Time</b>          Offerors are reminded that a completed Feedback Form is requested if a no-bid decision is made (see <b>page 2</b>).</p>
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**4. The Disaster Recovery Site distance requirement of Section 3.5.1 B. 2) of the RFP is revised as follows:**

**3.5.1. Redundancy, Data Backup and Disaster Recovery**

3.5.1. B. 2) The DR site shall be at least ~~100~~ **20** miles from the primary operations site, and have the capacity to take over complete production volume in case the primary site becomes unresponsive.

**5. The Cyber Security/Data Breach Insurance requirement of Section 3.6.1. D. of the RFP is revised as follows:**

3.6.1. D. Cyber Security / Data Breach Insurance – (For any service offering hosted by the Contractor) ~~ten~~ **five** million dollars (~~\$10,000,000~~) **(\$5,000,000)** per occurrence. The coverage must be valid at all locations where work is performed or data or other information concerning the State’s

claimants or employers is processed or stored.

If you require clarification of the information provided in this amendment, please contact me at (410) 767-3390, or via email at [Henry.ThorStraten@maryland.gov](mailto:Henry.ThorStraten@maryland.gov).

**Henry ThorStraten, Procurement Officer**

**January 11, 2022**